

## Econnex/KrisFlyer Terms and Conditions

- The Promoter is CIMET Sales Pty Ltd ABN 72 620 395 726. Suite 19.02, Level 19, 570 George Street, Sydney, NSW 2000. Econnex Comparison is powered by CIMET.

Utility Type	Miles Earned
Electricity	3,000 miles
Gas	3,000 miles
Internet	3,000 miles
Mobile	1,500 miles
Solar	3,000 miles
<b>Total</b>	<b>Up to 13,500 miles*</b>

- Promotion available on qualifying Electricity plan and/or Gas plan and/or Internet plan and/or mobile plan and/or solar panel applications made between **13 August 2025** and **31 May 2028** (“Promotional Period”) and may be withdrawn at any time by Econnex Comparison. Econnex Comparison retain the right to change or alter the terms of this offer.
- **You (“Customer”) will receive 3000 KrisFlyer miles® (“the miles”) when you successfully Switch and stay connected for a minimum of 45 days with your Electricity plan via given link, subject to these Terms and Conditions.**
- **You (“Customer”) will receive 3000 KrisFlyer miles® (“the miles”) when you successfully Switch and stay connected for minimum 45 days with your Gas plan via given link, subject to these Terms and Conditions.**
- **You (“Customer”) will receive 3000 KrisFlyer miles® (“the miles”) when you successfully Switch and stay connected for minimum 45 days with your Internet plan via given link, subject to these Terms and Conditions.**
- **You (“Customer”) will receive 1500 KrisFlyer miles® (“the miles”) when you successfully purchase and activate your mobile plan in 30 days via given link, subject to these Terms and Conditions.**
- **You (“Customer”) will receive 3000 KrisFlyer miles® (“the miles”) when you successfully purchase and install solar panels via given link, subject to these**

**Terms and Conditions.** (General Terms and conditions for solar can be found at the bottom of this document).

- Econnex Comparison is undertaking this offer on behalf of retailers.
- **Internet Offer available only in NBN or Opticom available areas within Australia. This offer is available to new customers.**
- **Energy plan comparison is currently available in NSW, ACT, SA, VIC, parts of QLD, TAS, and WA (only gas). Please note, it's not available in the Ergon Area (QLD), NT, or for embedded networks and non-quotable meters.**
- Information on how to qualify to receive the KrisFlyer Miles forms part of these Terms and Conditions. Participation in this promotion is considered acceptance of these Terms and Conditions.

#### **Eligibility requirements**

- **To be eligible to receive the miles you must connect to the Electricity plan and/or Gas Plan and/or Internet plan and/or mobile plan and/or solar panel via the following link: <https://www.econnex.com.au/krisflyer>**
- **Your Internet Plan must be activated within 30 days from the date of application.**
- **The KrisFlyer members would be eligible to get the KrisFlyer miles only when they provide correct membership Name & ID of the KrisFlyer member's personal KrisFlyer account when switching utilities with Econnex.**
- You must award all KrisFlyer miles that you earn from this promotion to your personal KrisFlyer account. You are prohibited from awarding your KrisFlyer miles to another person's KrisFlyer account.
- **Eligible recipients will receive the miles in your KrisFlyer account within 90-120 days after connecting to the relevant plan/s.**
- **One redemption allowed per property every 6 months**

- **Customers with multiple properties can redeem the offer for each property using the same KrisFlyer membership.**
- **The KrisFlyer membership name and number must match the switching application.**
- **Only valid KrisFlyer numbers will be accepted for mileage rewards.**  
Neither Singapore Airlines Limited (“SIA”) nor Econnex Comparison shall be liable if any Customer details supplied are incorrect.
- You must be an Australian resident aged 18 or over. Econnex Comparison may request you to provide a copy of your valid ID for identification purposes.
- Each of the Promoter and SIA reserves the right, at any time, to verify the validity to receive the KrisFlyer miles awarded from this promotion and Customer’s information (including the Customer’s identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter or SIA (as the case may be) has reason to believe has breached any of these Terms and Conditions or any of the SIA Terms and Conditions (defined below), tampered with the claim process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion, in which case any KrisFlyer miles awarded may be forfeited, withheld, withdrawn or reclaimed.
- Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter or SIA to enforce any of its rights at any stage does not constitute a waiver of those rights.
- **When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Electricity Plan and/or Gas Plan within the first 45 days from the date of activation, you will not be eligible to receive any Miles. There may be additional fees charged to the Customer by the chosen retailer in these events.**
- **When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Internet Plan within the first 45 days from the date of activation, you will not be eligible to**

**receive any miles.** There may be additional fees charged to the Customer by the chosen retailer in these events.

- If you transfer your service, you may have to pay a cancellation fee to your existing service provider, and there may be other consequences if you end your existing contract early.
- KrisFlyer miles are issued by ABN **52 001 056 195** trading as Singapore Airlines Limited and distributed by ABN **52 001 056 195**. “KrisFlyer miles” are registered trademarks of Singapore Airlines Limited.
- **By participating in the promotion, each Customer agrees to comply with and be bound by the [KrisFlyer Terms and Conditions | Singapore Airlines](#)** and such other standard terms and conditions as may be notified to the Customer (collectively, “SIA Terms and Conditions”).
- If the offer is not able to be conducted as reasonably anticipated, due to any reason beyond the reasonable control of the Promoter, including but not limited to: technical difficulties, unauthorized intervention or fraud, the Promoter reserves the right, in its sole discretion, to the extent permitted by law: a. to disqualify any individual; or b. to modify, suspend, terminate or cancel the promotion, as appropriate.
- This promotion cannot be used in conjunction with any other offer from Econnex Comparison.
- Econnex Comparison will transfer your Electricity plan and/or Gas plan and/or Internet plan and/or mobile plan and/or Solar panel request and details to the retailer.
- Econnex Comparison or the retailer may contact you to clarify any details or discrepancies in the information you provided for your Energy plan and/or Internet plan and/or mobile plan and/or solar panel purchase.
- **KrisFlyer miles are not transferable, exchangeable, or redeemable for cash.**

- Please note that we do not compare all brands in the market, or all products offered by all brands.
- If you have any enquiries regarding your Energy plan and/or Internet plan and/or Mobile Plan and/or Solar panels, you can contact us directly at 1800 881 424 and/or 18000 13000 and/or 1300 365 767 or email us at [support@econnex.com.au](mailto:support@econnex.com.au)
- Econnex Comparison Terms and Conditions: <https://www.econnex.com.au/terms-and-conditions/>
- By participating in this promotion, the individual authorizes the Promoter to collect, hold, use and disclose their personal information in accordance with Econnex's privacy policy, including providing such information to third parties such as contractors, service providers, suppliers and where required or authorized by law.
- Econnex's Privacy policy can be found at <https://www.econnex.com.au/privacy-policy>
- Econnex, the retailer may, unless the individual tells us not to use the information to communicate with them by mail or electronically by, for example, email, phone, SMS to issue direct marketing and commercial communications telemarketing calls.

To opt out of direct marketing access, update, or correct personal information you may contact us at [support@econnex.com.au](mailto:support@econnex.com.au)

### **Terms & Condition for Solar**

Purchase & Install Solar Panels with Econnex Comparison and Receive 3000 KrisFlyer Miles.

The upfront payment will be debited as a fixed deposit, which will be seamlessly adjusted within the total installation cost.

Econnex Comparison will require bank information in order to complete the promotion.

Econnex Comparison is undertaking this offer on behalf of the retailers.

This offer is available to all customers/properties who have not yet installed solar panels.

You must be an authorized person of the property to apply and install solar on the property.

Econnex Comparison will transfer your Solar installation request and details to the selected installer. They will get in touch within 48 hours, to verify the details and provide a welcome email.

You will have a 10-business-day cooling-off period, it begins on the first business day after the agreement is signed.

Installation of Solar Panels will be done within 30-45 days from signing of contract, applicable for houses, and the house where we can install solar etc.

An email with your solar proposal will be sent to you along with a price fact sheet and terms and conditions for the installation.

Econnex Comparison may also contact you to clarify any details or discrepancies in the information you provided.

To cancel your request, you will need to get in touch with the "Installer" and inform them of your decision.

It is important to note that if you cancel your request after the cooling-off period has ended, you may be subject to fees or penalties.

The application of the State Rebates is conditional on fulfilling specific requirements and providing required documentation to state authorities. Please inquire with the installer for additional details.

Please note that the information provided is generated by our AI system is an estimate and may vary depending on factors such as roof size, material type, number of building floors, and presence of roof shading. These specifics will be determined upon inspection by the installer.

Please note that we do not compare all brands in the market or all products offered by all brands.

If you require any changes to your installation request, or have any inquiries regarding your installation request, you can contact us directly on [1300365767](tel:1300365767) or email us at [support@econnex.com.au](mailto:support@econnex.com.au)

Econnex Comparison Terms and Conditions: <https://www.econnex.com.au/terms-and-conditions/>

Econnex Comparison Privacy Policy: <https://www.econnex.com.au/privacy-policy/>