

TERMS & CONDITIONS

This document contains the Terms and Conditions for two separate promotions run by Econnex:

The \$1,500 Lucky Draw Promotion (Schedule 1)

Schedule 1 – Lucky Draw

All Lucky Draw-specific details, method of entry, permits, prize description, draw method clause, etc.

Schedule 2 – General Conditions

General Conditions (applies to both)

Privacy

Limitation of liability

Governing law

Contact details for queries

Schedule 1- The \$1,500 Lucky Draw.

Promotion name	Lucky Draw - \$1500 Digital Mastercard Note - This Lucky Draw promotion is a separate offer and is not automatically combined with any other promotional offers (including upto \$220 Digital Mastercard offer). Eligibility criteria and terms differ for each promotion.
Eligible States/Territories	NSW, Southeast QLD, VIC, SA, TAS and ACT
Promotion period	Start: 14th August 2025 12:00 AM AEST End: 30th September 2025 11:59 PM AEST No entries will be accepted outside this time.
Website address	Home - Union Shopper

Promoter	<p>UnionShopper Pty Ltd</p> <p>ABN 64 025 355 024</p> <p>Unit 3, 19 Taylor St, Bowen Hills, QLD 4006 and</p> <p>CIMET Sales Pty Ltd. ABN:72 620 395 726</p> <p>Suite 19.02, Level 19, 570 George Street, Sydney, NSW 2000</p>
Eligible entrants	Entry to the Promotion is open to Australian residents in all eligible states/territories who fulfill the method of entry requirements and are 18 years of age or older.
Details of prizes	The prize is 3 × \$500 Digital Mastercards (total value \$1,000). The Digital Mastercards are issued by Karta Co and are subject to Karta's terms and conditions (www.karta.com.au/terms-conditions). The Mastercard Digital Gift Card requires activation within 30 days from the date of issue and will expire 90 days after activation.
Total number of prizes	1
Total prize value	Total prize pool (inc. GST): \$1500 Digital MasterCard (\$500x 3 Digital Mastercards)
Method of entry	<p>To enter, an entrant must, during the promotional period:</p> <p>Switch your residential electricity and remain connected for at least 45 days with your selected electricity provider and plan after comparing options through the UnionShopper's website Home - Union Shopper</p> <p>When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Residential Electricity Plan within the first 45 days from the date of connection, Participant will not be eligible for the lucky Draw. There may be additional fees charged to the Customer by the chosen retailer in these events.</p>

	<p>Customers must keep their reference number handy, as we will list the winner's reference number on the website.</p>
<p>Maximum number of entries</p>	<p>One entry per person, linked to a new connection/contract.</p> <p>The entrant can win a maximum of one prize only in this promotion.</p>
<p>Prize draw</p>	<p>Winner- drawn at 5 PM (AEST) 03rd Dec '2025</p> <p>Location of draw: CIMET, Suite 19.02 Level 19/570 George St, Sydney NSW 2000, Australia</p> <p>The draw will be performed electronically using random picker function in Microsoft Excel and only a reference number will be picked without disclosing any related customer information to eliminate subjectivity.</p> <p>CIMET reserves the right to request that a winner provides proof of identity, proof of age, proof of residency and/or proof of entry validity in order to claim a Prize. Proof of identification, residency, age and entry considered suitable for verification is at the CIMET's discretion. If a winner cannot provide suitable proof, the winner will forfeit the Prize in whole and no substitute will be offered. CIMET may retain copies of all documents provided as required by law.</p>
<p>Notification of winner</p>	<p>Winner will be notified via email & phone on his registered E-mail address and provided mobile number no later than 2 business days after the draw.</p>
<p>Public announcement of winner</p>	<p>The winner of the prize will be published here: https://unionshopper.com.au/ on 03rd Dec '25</p> <p>The winner consents to CIMET and UnionShopper using their name, to publish on the website.</p>
<p>Unclaimed prize draw</p>	<p>If the prize is not claimed by 11:59pm on 16th December 2025, a redraw will occur on 17th December 2025 in the same location and manner as the original draw.</p> <p>Notification of redraw winner will occur within two business days. Publication of the redraw winner will occur within two business days.</p> <p>Location of draw: CIMET, Suite 19.02, Level 19, 570 George Street, Sydney, NSW 2000</p>

	The draw will be performed electronically using random picker function in Microsoft Excel and only a reference number will be picked without disclosing any related customer information to eliminate subjectivity.
Notification of unclaimed prize winner	Unclaimed prize winner will be notified via Email & phone no later than 2 business days after the Unclaimed prize draw.
Public announcement of winner from unclaimed prize draw	<p>The winner of unclaimed prize will be published here: https://unionshopper.com.au/ no later than 10 days after draw.</p> <p>If the Unclaimed Prize draw winner also does not respond, The \$1500 Digital MasterCard Lucky Draw will be forfeited.</p>

Terms & Conditions of entry

1. Information on how to enter and prize details form part of these terms & conditions (**Terms of entry**). The Terms must be read in conjunction with the Schedule. The Schedule defines the terminology used in these Terms of entry. Where there is any inconsistency between these Terms and the Schedule, the Schedule prevails. Participation in this Promotion is deemed acceptance of these Terms of entry.
2. Entry is open only to legal residents of the Eligible States/Territories who satisfy the Method of entry. Directors, officers, management, employees, suppliers (including prize suppliers) and contractors (and the immediate families of directors, officers, management, employees, suppliers and contractors) of the Promoter and of its related bodies corporate, and of the agencies and companies associated with this Promotion, including the competition permit providers TPAL (Trade Promotions and Lotteries Pty Ltd) are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step- parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
3. The Promotion will be conducted during the Promotion period.
4. The time zone applicable to any time stated relates to the state or territory where the Promoter is located, unless expressly stated to the contrary.
5. The Prize/s are specified in the Details of Prizes section of the Schedule.

6. The total prize pool is specified in the Total prize value section of the Schedule.
7. Entrants are advised that tax implications may arise from their prize winnings and they should seek independent financial advice prior to acceptance of their prize(s). The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Entrants are responsible for any and all expenses that they incur in entering the competition and they will not be reimbursed regardless of whether or not they win the competition.
8. The entrants must follow the Method of entry during the Promotion period to enter the Promotion. Failure to do so will result in an invalid entry. The Promoter will not advise an Entrant if their entry is deemed invalid.
9. The time of entry will be deemed to be the time the entry is received by the Promoter.
10. Entrants may submit up to the Maximum number of entries (if applicable). But any duplicate leads which are created for Single Properties will not be Considered. A single property with a Switch will only be considered a single eligible entry.
11. The Promoter accepts no responsibility for any late, lost, delayed, incomplete, incorrectly submitted, corrupted, illegible or misdirected entries, claims or correspondence whether due to omission, error, alteration, tampering, deletion, theft, destruction, disruption to any communication network or medium, or otherwise including those entries not received by the Promoter for any reason. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred. No correspondence will be entered into.
12. The prize(s) will be awarded to the valid entrant(s) drawn randomly in accordance with the Prize draw details. If the prize has not been claimed by [11:59pm 18th November], a redraw will be conducted at CIMET, Suite 19.02, Level 19, 570 George Street, Sydney, NSW 2000 on 19th November in the same manner as the original draw, subject to any directions from a regulatory authority. The winner of the redraw will be notified as per the Notification of Winner section. If the redraw prize is not claimed by [final claim date/time], the prize will be forfeited and will not be awarded to any other person.
13. The winner does not need to be present at the draw unless expressly stated to the contrary.
14. The winner(s) will be notified in accordance with the Notification of winner and Notification of unclaimed prize winner (if applicable) sections of the Schedule. Notification to winner will be deemed to have occurred on the later of the time the winner receives actual notification from the Promoter or two business days thereafter. The notification will include details about how the prize(s) can be claimed.

15. The Promoter takes no responsibility where it is unable to contact prize winner who have not provided correct or complete contact details. If an entrant's contact details change during the promotional period, it is the entrant's responsibility to notify the Promoter. A request to modify any entry information should be directed to the Promoter.
16. The Promoter reserves the right to request that a winner provides proof of identity, proof of age, proof of residency and/or proof of entry validity in order to claim a Prize. Proof of identification, residency, age and entry considered suitable for verification is at the discretion of the Promoter. In the event that a winner cannot provide suitable proof, the winner will forfeit the Prize in whole and no substitute will be offered.
17. It is a condition of accepting any prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements. Prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
18. The winner(s) name and state/territory of residence will be published in accordance with the Public announcement of winner section of the Schedule.
19. If the prize(s) has not been claimed by the Unclaimed prize draw time and date and subject to any written directions from a State lottery agency, the Promoter may conduct an Unclaimed prize draw in accordance with the Unclaimed prize draw section of the Schedule (if applicable). In the event the Unclaimed prize draw takes place, the Promoter will attempt to contact the winner(s) of the Unclaimed prize draw in accordance with the Notification of unclaimed prize draw section of the Schedule, and if applicable, the name and State/Territory of residency of any winner(s) of the Unclaimed prize draw will be published in accordance with the section of the Schedule entitled Public announcement of winner from unclaimed prize draw. If a prize is no longer available the promoter may substitute with a prize of higher or equal value subject to any written directions from a regulatory authority. The promoter is not allowed to deduct any administrative costs associated with provision of the prize.
20. The Winner consents to the Promoter using their name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting the competition (including any outcome) and the Promoter and its business, and promoting any products manufactured, distributed and/or supplied by the Promoter.
21. To the greatest extent permitted by law, the Promoter excludes all warranties, representations or guarantees (**Warranties**) regarding the Promotion and any prizes, including any Warranties which may have been made in the course of advertising or promoting the Promotion. The conduct of the Promotion or the supply of prizes may involve third parties, and the Promoter makes no Warranties and disclaims all liability in connection with any such third parties, their acts or omissions. By entering the Promotion, an entrant releases and indemnifies the Promoter and its related bodies corporate (including the officers, employees and agents of each) from and against all actions, penalties, liabilities, claims or demands the entrant may have against the Promoter or that the Promoter may incur for any loss

or damage which is or may be suffered or sustained as a direct or indirect result of an entrant entering or participating in the Promotion or winning or failing to win a prize, or using or permitting any other person to use the prize, except for any liability which cannot be excluded by law or which would cause any part of this clause to be void or unenforceable.

22. If despite the foregoing clause, the Promoter incurs a liability to an entrant under any law which implies a Warranty into these Terms of entry which cannot legally be excluded, the Promoter's liability in respect of the Promotion is limited, in the Promoter's discretion, to either resupplying such goods or services as form part of the Promotion, or paying the cost of resupplying those goods or services.
23. Without limiting any of the foregoing, in no circumstances will an entrant or the Promoter have any liability to the other for any loss or damage suffered which is indirect or consequential in nature, including without limitation any loss of profit, loss of reputation, loss of goodwill, or loss of business opportunity.
24. The Promoter and its associated agencies and companies will not be liable for any delay, damage, or loss in transit of prizes.
25. The Promoter may in its absolute discretion not accept a particular entry, may disqualify an entry, or cancel the entire Promotion at any time without giving reasons and without liability to any entrants, subject to any written directions from a regulatory authority. Without limiting this the Promoter reserves the right to verify the validity of entries, prize claims and entrants and to disqualify any entrant who submits an entry or prize claim that is misleading or not in accordance with these Terms of entry or who manipulates or tampers with the entry process. In the event that a winner breaches these Terms of entry, the winner will forfeit the prize in whole and no substitute will be offered. Verification is at the discretion of the Promoter, whose decision is final. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
26. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, subject to any written directions from a regulatory authority. Where a prize is unavailable for any reason, the Promoter may substitute the prize for another item of equal or higher value subject to any written directions from a regulatory authority. The Promoter accepts no responsibility for any variation in prize value (including between advertising of the Promotion and receipt of the prize).
27. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability (or that of a third party involved with the Promotion) to proceed with the Promotion on the dates and in the manner described in these Terms of entry, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter's obligations in respect of the Promotion will be suspended for the duration of the event and, in addition, the Promoter may in its absolute discretion cancel the

promotion and recommence it from the start on the same conditions, subject to approval of the relevant authorities.

28. All entries become the property of the Promoter. As a condition of entering into this Promotion, entrants agree to assign all their rights in and to their entry and any related content to the Promoter, including any copyright or other intellectual property rights in the entry and related content. Without limiting this, the Promoter may use entry content for any purposes including commercial purposes.
29. You warrant that entry content is original, lawful and not misleading and that the Promoter's use of such content will not infringe the rights of any third parties.
30. Entrants consent to the Promoter using the personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and awarding any prizes, including to third parties involved in the promotion and any relevant authorities. In addition to any use that may be outlined in [Privacy Policy - Union Shopper](#), [CIMET Privacy Policy | How We Protect Your Data](#) the Promoter including third parties may, for an indefinite period, unless otherwise advised, use the private information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant.
31. The Promotion and these Terms of entry will be governed by the law of the State or Territory in which the Promoter ordinarily resides. Entrants accept the non-exclusive jurisdiction of courts and tribunals of that State or Territory in connection with disputes concerning the Promotion.
32. You acknowledge:
 - a. The Promoters do not compare all providers in the market, and not all plans from providers are included in the Energy Switching Service.
 - b. Comparisons in the Energy Switching Service are limited to providers and plans that can be directly switched to through UnionShopper's Energy Connect Service.
 - c. The availability of energy plans may vary over time.
 - d. Promoters may each receive a referral fee or commission if you switch to another plan using the Energy Switching Service.

Schedule –2 General Conditions.

33. **Eligible Recipients will receive the applicable Card/s by email up to 3-4 months after connecting to the relevant plan/s.**

34. UnionShopper, CIMET are not liable if any Customer details supplied are incorrect.
35. UnionShopper, CIMET are providing this offer in conjunction with the retail services offered on their platform.
36. You must be an Australian resident aged 18 or over. UnionShopper, CIMET may request you to provide a copy of your valid ID for identification purposes.
37. The Promoter reserves the right, at any time, to verify the validity to receive the Card/s and Customer's information (including the Customer's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion.
38. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
39. **When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Residential Electricity Plan within the first 45 days from the date of activation, you will not be eligible to receive any Card.** There may be additional fees charged to the Customer by the chosen retailer in these events.
40. If you transfer your service, you may have to pay a cancellation fee to your existing service provider, and there may be other consequences if you end your existing contract early.
41. The Digital Mastercard Digital is issued by 545490 Pty Ltd, ABN 83 648 605 225 trading as Karta Co ('Karta') and distributed by 545490 Ops Pty Ltd. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated.
42. **Redemption of the Digital Mastercard is subject to the standard terms and conditions, which can be found at <https://www.karta.com.au/terms-conditions>**
43. **The Digital Mastercard requires activation within 30 days from the date of issue.**
44. **Once the Digital Mastercard is issued, the Digital Mastercard can be accessed by using a code used for verifying the recipient's Karta App and/or during the identification verification check, within 60 minutes of receiving the code.**
45. If the recipient does not enter the code in time, they can request a new code to be sent.
46. **The Digital Mastercard will expire 90 days after activation.**

47. If the Card is unavailable, the Promoter reserves the right to substitute it for a card with equivalent value, subject to directions from a regulatory authority.
48. If the offer is not able to be conducted as reasonably anticipated, due to any reason beyond the reasonable control of the Promoter, including but not limited to: technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the extent permitted by law: a. to disqualify any individual; or b. to modify, suspend, terminate or cancel the promotion, as appropriate.
49. **Check your Spam/junk email** if you have not received a Digital Mastercard in your inbox within 90-120 days after activation of your Electricity Plan.
50. **Digital Mastercard are sent via email from rewards@karta.com.au.**
51. This promotion cannot be used in conjunction with any other offer from UnionShopper, CIMET.
52. **UnionShopper, CIMET and Karta will not honour the Digital Mastercard if it is not redeemed within the timeline.**
53. **UnionShopper, CIMET and Karta will not replace, expired, lost, stolen, or deleted Digital Mastercard.**
54. Please note that we do not compare all brands in the market, or all products offered by all brands.
55. If you have any enquiries regarding your Electricity Plan and/or Gas Plan and/or Internet plan application, you can email us at unionshopper-support@cimet.com.au
56. UnionShopper Terms and Conditions: [Terms Of Use - Union Shopper](#)
57. UnionShopper Privacy Policy : [Privacy Policy - Union Shopper](#)
58. CIMET Terms and conditions: <https://www.cimet.com.au/terms-and-conditions>
59. By participating in this promotion, the individual authorises the Promoter to collect, hold, use and disclose their personal information in accordance with UnionShopper, CIMET privacy policy, including providing such information to third parties such as contractors, service providers, suppliers and where required or authorised by law. Privacy policy can be found at
60. CIMET Privacy Policy: <https://www.cimet.com.au/privacy-policy>
61. CIMET, or the retailer may, unless the individual tells us not to, use the information to communicate with them by mail or electronically by, for example, email, phone, SMS to issue

direct marketing and commercial communications telemarketing calls.

62. To opt out of direct marketing access, update, or correct personal information you may contact us at unionshopper-support@cimet.com.au