

UnionShopper Energy & Internet T&C

- The Promoter is CIMET Sales Pty Ltd ABN 72 620 395 726. Suite 19.02 Level 19/570 George Street Sydney, NSW 2000. UnionShopper comparison platform is powered by CIMET.
- Promotion available on qualifying Residential Gas, SME Electricity & Gas and Internet plan applications made between **14th August 2025** and **30th September 2025** (“Promotional Period”) and may be withdrawn at any time by UnionShopper. UnionShopper retains the right to change or alter the terms of this offer.
- **You (“Customer”) will receive up to \$50 Digital Prepaid Mastercard® (“the Card”) when you successfully connect a residential Gas Plan via given link below and stay connected for minimum 45 days, subject to these Terms and Conditions.**
- **You (“Customer”) will receive up to \$120 Digital Prepaid Mastercard® (“the Card”) when you successfully connect an SME Electricity Plan via given link below and stay connect for minimum 45 days, subject to these Terms and Conditions.**

You (“Customer”) will receive up to \$50 Digital Prepaid Mastercard® (“the Card”) when you successfully connect an SME Gas Plan via given link below and stay connect for minimum 45 days, subject to these Terms and Conditions.

- **You (“Customer”) will receive up to \$70 Digital Prepaid Mastercard® (“the Card”) when you successfully connect a Internet plan via given link below and stay connect for minimum 45 days, subject to these Terms and Conditions.**
- **Internet:** Offer available only in NBN or Opticom available areas within Australia. This offer is available to new customers
- **Energy:** Currently available in NSW, ACT, SA, VIC, parts of QLD, TAS & WA (only Gas). Not available in Ergon Area (QLD), NT and embedded networks or non-quotable meters.
- Information on how to qualify to receive the Card/s forms part of these Terms and Conditions. Participation in this promotion is considered acceptance of these

Terms and Conditions.

Eligibility requirements

- **To be eligible to receive the Card you must connect the Residential Gas Plan and/or SME Electricity Plan and/or SME Gas plan and/ or Internet plan via the following link: [Home - Union Shopper](#)**
- Your Internet Plan must be activated within 30 days from the date of application.
- **Eligible Recipients will receive the applicable Card/s by email up to 3-4 months after activation of the relevant plan/s.**
- UnionShopper, CIMET is not liable if any Customer details supplied are incorrect.
- You must be an Australian resident aged 18 or over. UnionShopper, CIMET may request you to provide a copy of your valid ID for identification purposes.
- The Promoter reserves the right, at any time, to verify the validity to receive the Card/s and Customer's information (including the Customer's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion.
- Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- **When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Residential Gas Plan and/or SME Electricity Plan and/or SME Gas plan and/or Internet plan within the first 45 days from the date of activation, you will not be eligible to receive any Card.** There may be additional fees charged to the Customer by the chosen retailer in these events.

- If you transfer your service, you may have to pay a cancellation fee to your existing service provider, and there may be other consequences if you end your existing contract early.
- The Mastercard® Digital Gift Card is issued by 545490 Pty Ltd, ABN 83 648 605 225 trading as Karta Co ('Karta') and distributed by 545490 Ops Pty Ltd. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated.
- **Redemption of the Mastercard® Digital Gift Card is subject to the standard terms and conditions, which can be found at <https://www.karta.com.au/terms-conditions>**
- **The Mastercard Digital Gift Card requires activation within 30 days from the date of issue.**
- **Once the Mastercard Digital Gift Card is issued, the Mastercard Digital Gift Card can be accessed by using a code used for verifying the recipient's Karta App and/or during the identification verification check, within 60 minutes of receiving the code.**
- If the recipient does not enter the code in time, they can request a new code to be sent.
- **The Mastercard Digital Gift card will expire 90 days after activation.**
- If the Card is unavailable, the Promoter reserves the right to substitute it for a card with equivalent value, subject to directions from a regulatory authority.
- If the offer is not able to be conducted as reasonably anticipated, due to any reason beyond the reasonable control of the Promoter, including but not limited to: technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the extent permitted by law: a. to disqualify any individual; or b. to modify, suspend, terminate or cancel the promotion, as appropriate.

- **Check your Spam/junk email** if you have not received a Mastercard Digital Gift Card in your inbox within 3-4 months after activation of your **Residential Gas Plan and/or SME Electricity Plan and/or SME Gas plan and/or Internet plan**.
- **Mastercard Digital Gift Cards are sent via email from** rewards@karta.com.au.
- This promotion cannot be used in conjunction with any other offer from UnionShopper, CIMET.

UnionShopper/CIMET Terms and Conditions.

- UnionShopper, CIMET will transfer your Residential Gas Plan and/or SME Electricity Plan and/or SME Gas plan and/or Internet plan request and details to retailer
- UnionShopper, CIMET or the retailer may contact you to clarify any details or discrepancies in the information you provided for your Residential Gas Plan and/or SME Electricity Plan and/or SME Gas plan and/or Internet plan application.
- **UnionShopper, CIMET and Karta will not honour the Mastercard Digital Gift Cards if it is not redeemed within the timeline.**
- **UnionShopper, CIMET and Karta will not replace, expired, lost, stolen, or deleted Mastercard Digital Gift Cards.**
- Please note that we do not compare all brands in the market, or all products offered by all brands.
- If you have any enquiries regarding your Electricity Plan and/or Gas Plan and/or Internet plan application, you can email us at unionshopper-support@cimet.com.au
- UnionShopper Terms and Conditions: [Terms Of Use - Union Shopper](#)
- UnionShopper Privacy Policy : [Privacy Policy - Union Shopper](#)
- CIMET Terms and conditions: <https://www.cimet.com.au/terms-and-conditions>

- By participating in this promotion, the individual authorises the Promoter to collect, hold, use and disclose their personal information in accordance with UnionShopper, CIMET privacy policy, including providing such information to third parties such as contractors, service providers, suppliers and where required or authorised by law. Privacy policy can be found at
- CIMET Privacy Policy: <https://www.cimet.com.au/privacy-policy>
- CIMET, or the retailer may, unless the individual tells us not to, use the information to communicate with them by mail or electronically by, for example, email, phone, SMS to issue direct marketing and commercial communications telemarketing calls.
- To opt out of direct marketing access, update, or correct personal information you may contact us at unionshopper-support@cimet.com.au