

## Promoter

- The Promoter is CIMET Sales Pty Ltd ABN 72 620 395 726 Australian Credit Licence 546701 trading as Econnex Comparison, Suite 19.02, Level 19, 570 George Street, Sydney, NSW 2000. Compare.unionshopper.com.au is powered by CIMET.

## Promotional Period

- Promotion available on qualifying Energy plan and/or Internet plan applications made between **17<sup>th</sup> August 2026** and **30<sup>th</sup> September 2026** (“Promotional Period”) and may be withdrawn at any time by CIMET & UnionShopper. CIMET & Unionshopper retains the right to change or alter the terms of this offer.

## Offer

- **You (“Customer”) may receive a \$120 Prepaid Visa eGift Card (“the Card”) when you successfully Switch and stay connected for a minimum of 45 days your Residential Electricity plan via given link, subject to these Terms and Conditions.**
- **You (“Customer”) may receive a \$100 Prepaid Visa eGift Card (“the Card”) when you successfully Switch and stay connected for minimum of 45 days your Residential Gas plan via given link, subject to these Terms and Conditions.**
- **You (“Customer”) may receive a \$100 Prepaid Visa eGift Card (“the Card”) when you successfully Switch and stay connected for minimum of 45 days your Internet plan via given link, subject to these Terms and Conditions.**
- **You (“Customer”) may receive a \$150 Prepaid Visa eGift Card (“the Card”) when you successfully Switch and stay connected for a minimum of 45 days your SME Electricity plan via given link, subject to these Terms and Conditions.**

## Service availability

- UnionShopper is undertaking this offer on behalf of retailers.
- **Internet Offer available only in NBN or Opticom available areas within Australia.**
- **Energy plan comparison is currently available in NSW, ACT, SA, VIC, parts of QLD, TAS, and WA (only gas). Please note, it’s not available in the Ergon Area (QLD), NT, or for embedded networks and non-quotable meters.**
- Information on how to qualify to receive the Gift Card/s forms part of these Terms and Conditions. Participation in this promotion is considered acceptance of these Terms and Conditions.

## Eligibility requirements

- **To be eligible to receive the Card you must connect to the Electricity plan and/or Gas Plan and/or Internet plan via the following link: [Home - Union Shopper](#)**
- **For Energy-This offer is available to new customers only. Existing customers of ActewAGL, ENGIE and EnergyAustralia are also eligible, provided they meet all other offer requirements. A 'new customer' is a customer who has not been with the same retailer in the past 12 months.**
- For Internet- This offer is available to new customers only.
- **Your Internet Plan must be activated within 30 days from the date of application.**
- CIMET & UnionShopper are not liable if any Customer details supplied are incorrect.
- You must be an Australian resident aged 18 or over. CIMET & UnionShopper may request you to provide a copy of your valid ID for identification purposes.
- The Promoter reserves the right, at any time, to verify the validity to receive the Card/s and Customer's information (including the Customer's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion.
- Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- If you transfer your service, you may have to pay a cancellation fee to your existing service provider, and there may be other consequences if you end your existing contract early.

## Card Delivery

- **Eligible Recipients will receive the applicable Card/s by email within 120 days after connecting to the relevant plan/s.**
- Prepaid Visa eGift Cards are sent via email from [giftcards@rewards.cimet.com.au](mailto:giftcards@rewards.cimet.com.au)

## Redemption Requirements

- **Redemption of the Prepaid Visa eGift Card is subject to the standard terms and conditions, which can be found at [Terms & Conditions – Visa Gift Cards](#).**
- **The Prepaid Visa eGift Card needs to be claim within 30 days from the date of issue as shown in the EDM you receive.**
- You will receive an email with instructions to claim your eGift Card from [giftcards@rewards.cimet.com.au](mailto:giftcards@rewards.cimet.com.au)
  - Click on the unique link included in your email
  - Enter the email address that this message was sent to, in the online form
  - Confirm your eGift card
- You must use the redemption code to activate your chosen eGift Card before the expiry date shown in your email.
- Codes are active for 30 days from date of creation, please refer to the expiry date. Codes can only be redeemed once.

#### **Card Issuer**

- The Prepaid Visa eGift Card is issued by Heritage and People's Choice Limited trading as Heritage Bank ABN 11 087 651 125 pursuant to a licence from Visa Worldwide PTE Ltd. Blackhawk Network Australia Pty. Ltd. ACN 123 251 703 is Heritage's program manager for the Card. Blackhawk Network Australia Pty. Ltd is not the promoter of this offer, nor responsible for fulfilment of the offer terms.

#### **Cancellation & Ineligibility**

- **When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Electricity Plan and/or Gas Plan within the first 45 days from the date of activation, you will not be eligible to receive any Card. There may be additional fees charged to the Customer by the chosen retailer in these events.**
- **When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Internet Plan within the first 45 days from the date of activation, you will not be eligible to receive any Card. There may be additional fees charged to the Customer by the chosen retailer in these events .**

#### **Card Conditions**

- The Prepaid Visa eGift card will be valid for 3 months from date of claiming. Please refer to the expiry date on the card.
- **The Prepaid Visa eGift card will expire 3 months after activation.**

- **CIMET and UnionShopper will not honor the Prepaid Visa eGift card, if it is not redeemed within the timeline.**
- **Prepaid Visa eGift Card is not transferable, reloadable, exchangeable, or redeemable for cash as per the Terms & Conditions of the card.**
- **CIMET and UnionShopper will not replace, expired, lost, stolen, or deleted Prepaid Visa eGift card as per the Terms & Conditions of the card.**
- **The Card is supplied as part of a temporary marketing promotion within the meaning of the Competition and Consumer Regulations 2010 and is exempt from the minimum 3-year expiry period under the Australian Consumer Law. Notwithstanding this exemption, nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee or right or remedy the Customer may have under the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) or any other applicable law.**

### **Verification & Compliance**

- CIMET and UnionShopper will transfer your Electricity plan and/or Gas plan and/or Internet plan request and details to the retailer.
- CIMET, UnionShopper or the retailer may contact you to clarify any details or discrepancies in the information you provided for your Energy plan and/or Internet plan.
- This promotion cannot be used in conjunction with any other offer.
- Please note that we do not compare all brands in the market, or all products offered by all brands.

### **Marketing Communications**

- CIMET, UnionShopper, the retailer may, unless the individual tells us not to use the information to communicate with them by mail or electronically by, for example, email, phone, SMS to issue direct marketing and commercial communications telemarketing calls.
- To opt out of direct marketing access, update, or correct personal information you may contact us at [unionshopper-support@cimet.com.au](mailto:unionshopper-support@cimet.com.au)

### **Contact Details**

- If you have any enquiries regarding your Energy plan, you can email us at [unionshopper-support@cimet.com.au](mailto:unionshopper-support@cimet.com.au)
- If you have any enquiries regarding your Internet plan, you can email us at [unionshopper-support@cimet.com.au](mailto:unionshopper-support@cimet.com.au)

## **Policies**

- CIMET Terms and Conditions can be found at [CIMET Terms & Conditions](#)
- CIMET's Privacy policy can be found at [CIMET Privacy Policy | How We Protect Your Data](#)
- UnionShopper Terms and Conditions can be found at [Terms Of Use - Union Shopper](#)
- UnionShopper's Privacy Policy can be found at [Privacy Policy - Union Shopper](#)